

Privacy Policy

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APPLIES TO

Learn Uzbek app and learnuzbek.ai

CONTACT

imnadev@gmail.com

In short. We collect what we need to teach you Uzbek and to keep your account working: who you are, how far you have got, and how the app behaves on your device. Speaking practice records your voice and sends it for AI assessment, and nothing else uses the microphone.

We do not sell your data. You can delete your account, and everything attached to it, from inside the app. The sections below give the full detail.

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1 Who we are

Ibrat Farzandlari LLC (“we”, “us”, “our”) operates **Learn Uzbek**, a mobile application for learning the Uzbek language, distributed on Google Play as [ai.learnuzbek.app](#) and on the App Store, together with the website [learnuzbek.ai](#) and our related services (the “Service”).

We are the controller of the personal data described in this policy. You can reach us at any time at imnadev@gmail.com.

This policy explains what we collect, why we collect it, who we share it with, how long we keep it, and the choices you have. It applies to the Learn Uzbek app on Android and iOS and to our website. It does not apply to services operated by other companies that we link to.

2 Information you give us

Account details

To create an account we collect your name, email address and phone number. Depending on how you sign in we also collect a password, which we store only in hashed form. A profile photo is optional.

Signing in with Google or Apple

If you sign in with Google or with Apple, we receive your name, email address and an account identifier from that provider. We never receive your Google or Apple password. If you use Sign in with Apple you may choose to hide your email address, and Apple will give us a relay address instead.

Phone verification

We send a one-time code by SMS to confirm that a phone number belongs to you, and we record that the number was verified.

Things you write and upload

Questions you ask inside a lesson, posts and replies in community discussions, messages sent during marathons and contests, support enquiries, and any files or images you choose to upload.

Payment details

If you pay for a subscription or a course through Google Play or the App Store, that purchase is handled by Google or Apple. We receive your subscription status and a purchase identifier — never your card number.

If you pay by bank card inside the app, you enter your card number and expiry date and confirm the payment with a one-time SMS code. These details are transmitted to our licensed payment provider in order to carry out the payment you asked for, and are not used for any other purpose.

3 Information created as you learn

Using the Service produces a record of your learning, which is what allows us to show your progress, keep your place, and rank you on the leaderboard. This includes:

- courses and lessons you open, start and complete;
- answers, scores and attempt counts for quizzes and exercises;
- results of the diagnostic test and of mock or practice exams;
- daily streaks, daily study time and goal completion;
- leaderboard position, game and word-battle results;
- flashcard and memory-game review history;

- certificates you have earned.

4 Voice, camera and photos

Your voice

Speaking practice and speaking tests require a recording of your voice. When you start a speaking activity and grant microphone access, we record what you say and send the audio to speech-recognition and AI services so that it can be transcribed, assessed, and responded to in conversation. This is the only purpose the microphone is used for; the app does not listen in the background.

Voice audio for speaking activities is processed by **OpenAI** on our behalf. See section 7 for the full list of providers.

Camera and photo library

The camera and your photo library are accessed only at the moment you choose to set a profile picture or attach a file. We do not scan or index your photo library.

5 Device and usage data

Collected automatically when you use the app:

- device model, operating system and version, app version;
- device language, region and time zone;
- IP address, from which an approximate country is derived — we do not collect precise or GPS location;
- an app installation identifier and a push notification token;
- crash reports and diagnostic logs, including the state of the app when it stopped working;
- usage events such as screens opened, features used, buttons pressed and session length.

6 Why we use your data, and our legal basis

For users in the European Economic Area and the United Kingdom, the table below sets out the legal basis on which we rely for each purpose.

PURPOSE	LEGAL BASIS
Creating and running your account; delivering lessons, exercises and your progress	Performance of our contract with you
Recording and assessing your speech in speaking activities	Performance of our contract, and your consent to microphone access
Streaks, leaderboards, certificates and learning reminders	Performance of our contract; your consent for push notifications
Taking payment and managing subscriptions	Performance of our contract; legal obligation for tax and accounting records
Understanding how the app is used so we can improve it	Our legitimate interest in improving the Service, or your consent where the law requires it
Diagnosing crashes, preventing fraud and abuse, keeping accounts secure	Our legitimate interest in a reliable and secure service

PURPOSE	LEGAL BASIS
Sending news, offers and marketing messages	Your consent, which you can withdraw at any time
Responding to legal requests and enforcing our terms	Legal obligation; our legitimate interest in defending legal claims

7 Who we share data with

We do not sell your personal data, and we do not share it for cross-context behavioural advertising. We use the service providers below, who process data on our instructions:

PROVIDER	WHAT IT IS USED FOR
Google — Firebase Analytics, Crashlytics, Cloud Messaging, Remote Config, In-App Messaging, Installations; Google Sign-In	Usage analytics, crash reporting, push notifications, feature configuration, sign-in
OpenAI	Real-time speech processing for speaking practice and speaking tests
PostHog	Product analytics
Meta Platforms — Facebook App Events	Measuring app installs and in-app events
RevenueCat	Managing subscriptions and entitlements
Apple	Sign in with Apple and App Store purchases
Our licensed payment provider	Processing bank card payments made inside the app
Our hosting and infrastructure providers	Running our servers at api.learnuzbek.ai and storing your data

We may also disclose personal data where we are legally required to do so, where it is necessary to establish or defend legal claims, or in connection with a merger, acquisition or sale of assets — in which case we will tell you before your data becomes subject to a different privacy policy.

8 Where your data is processed

We are based in Uzbekistan and our providers operate in a number of countries, including the United States and the European Union. This means your personal data may be transferred outside the country where you live. Where we transfer data out of the European Economic Area or the United Kingdom, we rely on the European Commission's Standard Contractual Clauses or another lawful transfer mechanism.

9 How long we keep it

DATA	RETENTION
Account details and learning history	For as long as your account exists
Everything associated with a deleted account	Deleted or irreversibly anonymised within 30 days of your deletion request
Voice recordings from speaking activities	Kept only as long as needed to transcribe your answer and produce your score and feedback
Crash reports and diagnostic logs	Up to 12 months

DATA	RETENTION
Analytics events	Up to 14 months, after which they are aggregated
Payment and invoice records	As long as tax and accounting law requires us to keep them

10 Deleting your account

You can delete your account and the data associated with it at any time, from inside the app: **Profile** → **Delete account**. You will be asked to confirm, because the action cannot be undone.

You can also ask us to delete your account by writing to imnadev@gmail.com from the email address registered to the account.

Deletion removes your profile, learning history, streaks, leaderboard entries, uploaded content and voice recordings. We may keep a limited record of payments where tax law obliges us to, and we may keep anonymised statistics that can no longer be linked to you.

11 Your rights

Depending on where you live, you have some or all of the following rights: to **access** the personal data we hold about you; to have inaccurate data **corrected**; to have your data **deleted**; to **restrict** or **object to** how we use it; to receive your data in a portable format; and to **withdraw consent** at any time, without affecting anything we did before you withdrew it.

To exercise any of these, write to imnadev@gmail.com. We will respond within 30 days. We may need to confirm your identity first, so that we do not disclose your data to somebody else.

You can withdraw microphone, camera and photo access at any time in your device settings, and turn off push notifications there or in the app. Some features — speaking practice in particular — will not work without the permissions they depend on.

If you are in the European Economic Area or the United Kingdom and you believe we have handled your data improperly, you have the right to complain to your national data protection authority. We would appreciate the chance to address your concern first.

12 Device permissions we ask for

PERMISSION	WHY THE APP ASKS FOR IT
Microphone	Recording your voice during speaking practice and speaking tests
Speech recognition (iOS)	Turning your spoken answers into text so they can be assessed
Camera	Taking a new photo for your profile picture
Photos and media	Choosing an existing photo as your profile picture, or attaching a file
Notifications	Lesson reminders, streak alerts and contest updates
Bluetooth	Playing lesson audio through connected headphones or speakers. The app does not scan for or record nearby devices.
Vibration	Haptic feedback when you answer an exercise
Storage	Saving files you download, such as your certificate

PERMISSION	WHY THE APP ASKS FOR IT
Internet and network access	Connecting to our servers to load lessons and save your progress

13 Children

Learn Uzbek is not directed to children under 13, and we do not knowingly collect personal data from them. In some countries the minimum age is higher — 16 in parts of the European Economic Area — and local law applies where it is stricter.

If you believe a child has given us personal data, write to imnadev@gmail.com and we will delete the account and its data.

14 Security

Data sent between the app and our servers travels over encrypted HTTPS connections. Passwords are stored hashed, never in plain text. Access to production systems is limited to staff who need it.

No service can promise perfect security. If we become aware of a breach affecting your personal data, we will notify you and the relevant authority where the law requires it.

15 Content from other companies

Some lessons play video hosted by YouTube, and the app links to our Telegram channel and to other websites. When you play an embedded video or follow a link, the company operating that service receives a request from your device and may set cookies or collect usage data under its own privacy policy. We do not control those services.

16 Changes to this policy

We update this policy when the Service changes or the law requires it. The date at the top always shows the current version. If a change materially affects your rights, we will tell you in the app or by email before it takes effect.

17 Contact us

Ibrat Farzandlari LLC

Email: imnadev@gmail.com

App: Learn Uzbek (ai.learnuzbek.app)

Web: learnuzbek.ai

Write to us with any question about this policy, or to exercise any of the rights described in section 11.